### Veritas Market Opportunity Guide

AMERICAS FY16 / FY17 PLANNING



## CONTENTS



## WHY VERITAS?

The world's data is growing rapidly – set to reach **44 zettabytes** globally by 2020<sup>1</sup>. As a result, today's organizations face a huge challenge in managing the data that they collect and store, across increasingly complex IT environments.

Around the world the regulation of data privacy is increasing, including EU and US laws that will apply globally to anyone working with data from those regions.

Veritas is joining forces with partners to support organizations as they take on the challenge.

This guide details the most significant information challenges that your customers will face in the year ahead. The following pages will help you to identify opportunities to help your customers overcome these challenges and increase your revenues in partnership with Veritas.

#### **The Veritas Mission**

Enable organizations to harness the power of their information, wherever it resides, by delivering solutions that drive availability and reveal insights.

## **OUR APPROACH**

Working with **86%** of the Fortune 500 and managing some of the most complex information environments in the world has led us to three core beliefs.

These guide our approach when working with customers:

#### **1.** DATA ≠ INFORMATION

Information is data with meaning, yet much of the data businesses hoard contains no meaning, simply a product of business processes.

#### 2. MORE DATA ≠ MORE VALUE

**69%** of the data held by organizations contains no business or regulatory value, meaning that only **31%** is valuable, which businesses can only extract if they can identify the right 31%<sup>2</sup>.

#### **3.** INFORMATION > INFRASTRUCTURE

Hardware infrastructure is only one part of an effective information strategy, yet for decades businesses have been investing in more storage hardware to patch and delay the data issue.

## SOLUTION AREAS

The Veritas solutions portfolio is focused on the needs of today's businesses and designed to simplify information management.

Our products are split into two main areas:

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#### INFORMATION AVAILABILITY SOLUTIONS

These availability solutions ensure that customers can access the data they need, whenever they need it and wherever it resides. This is vital for today's businesses, where information drives the processes that keep the business moving, including everything from essential back-end logistics to secure eCommerce payments and consumer facing websites.

#### INFORMATION INSIGHT SOLUTIONS

Much of the data held by organizations holds no business value, but a portion of it does, and many companies are unable to discover that value. Veritas information insight solutions help businesses to understand the data that they have, learn from their data, and leverage that knowledge to make better decisions that benefit the business.

## TARGET AUDIENCE

Sharing the right message with the right person is the key to increasing sales. This table will help you align your Veritas sales efforts with the right line of businesses, the right decision makers and any other influencers.

| PERSONA T                           | O SALES PLAY MATRIX                | ٥                         | Ó                         | Î                         | ~~~                                      |
|-------------------------------------|------------------------------------|---------------------------|---------------------------|---------------------------|--|
|                                     | Persona                            | Vision<br>and<br>Strategy | Backup<br>and<br>Recovery | Information<br>Governance | Information<br>Agility and<br>Resiliency |
|                                     | CDO/CIO/CTO or equivalent          | Ø                         |                           | Ø                         |  |
| Lines of<br>Business                | Legal                              |                           |                           | Ø                         |  |
|                                     | Risk and Compliance Officer or GPO |                           |                           | Ø                         | Ø  |
|                                     | CIO/IT Director                    | Ø                         |                           | Ø                         | Ø  |
|                                     | Head of Infrastructure             |                           | $\bigcirc$                | Ø                         | Ø  |
| Strategic<br>IT/ Decision<br>Makers | CISO                               |                           |                           |                           |  |
| Makers                              | Head of IT Operations              |                           | Ø                         | Ø                         | Ø  |
|                                     | IT Engineering/Architecture        |                           |                           |                           | Ø  |
|                                     | Backup Admin                       |                           | Ø                         | <b>I</b>                  |  |
| Functional IT/<br>Influencers       | Database Admin                     |                           | Ø                         |                           | Ø  |
|                                     | Storage Admin                      |                           | Ø                         | <b>S</b>                  | Ø  |
|                                     | Virtualization Admin               |                           | Ø                         |                           | 0  |

## **KEY TRENDS**

The very existence of Veritas is a response to the changing information landscape and data challenges faced by today's businesses. Veritas solutions support customers in confronting these issues.

For each of these issues there are Veritas solutions and services that you can sell to help customers to achieve their objectives this year. Data is growing at such a rate that infrastructure alone can no longer provide the answer. Businesses require innovative solutions to ensure that IT can enable rather than limit the business.

The adoption of hybrid cloud solutions continues to grow. Along with the benefits these bring they also create increasingly complex IT environments and interdependent services, whilst fragmenting business data.

The popularity of integrated solutions continues as businesses embrace converged infrastructures that pull together multiple technologies into a single solution, reducing up-front costs and simplifying management.

#### UNSTRUCTURED DATA GROWTH

Research from IDC shows that unstructured content accounts for **90%** of all digital information<sup>3</sup>. It's also been shown that unstructured data is growing at twice the rate of structured content<sup>4</sup>. This creates a headache for businesses as unstructured data is the most difficult to manage and control, increasing the risk of insider threat. At this moment in time the growth rate is rapidly causing volumes of unstructured data to outstrip the budgets and resources available to manage them.

Organizations are commonly struggling to answer these simple questions about their data:

- Where is the data stored?
- Who owns the data?
- Who has access to the data?
- How is the data being used?

Unstructured data is growing at **2** the rate of structured data

90% of digital information is unstructured

#### UNSTRUCTURED DATA GROWTH

#### VERITAS SOLUTION: INFORMATION GOVERNANCE

With Veritas Information Governance Solutions, customers can answer these important questions about their data, enabling them to control and defensibly delete information that has no value to the business.

This greater visibility gives businesses the power to maximize the value of their data, while cutting data volumes, reducing both costs and risks. As a Veritas partner, you have the opportunity to deliver these benefits to your customers.

#### **CUSTOMER OUTCOMES**

- Increased visibility
- Lower overall data volumes
- Reduced storage costs

### \$65.8B estimated hybrid cloud market in 2020

### HYBRID CLOUD ADOPTION

We've seen that the highest rate of cloud adoption is in hybrid cloud. In fact, research has shown that **90%** of enterprises are going to pursue a hybrid cloud solution this year. As part of that, **52%** say that they plan to increase their spend on cloud computing in 2015<sup>5</sup>. Along with the benefits, the move to cloud brings its own challenges:

- Fragmented implementations and low visibility
- Multi-vendor infrastructures that are difficult to manage
- Unpredictable uptime and recoverability with a high cost of failure
- Risk of overlooking application availability and data protection

50% market growth forecast for 2015

90% of businesses will pursue a hybrid cloud solution in the year ahead

#### HYBRID CLOUD ADOPTION

#### VERITAS SOLUTION: INFORMATION AVAILABILITY & INSIGHT

With Veritas Information Availability Solutions customers can enable predictable service level delivery and compliance across hybrid multi-vendor architectures. Veritas protects the data, application and infrastructure layers, accelerating the move to cloud by allowing customers to move with greater confidence.

Our Information Insight Solutions enable businesses to transform their growing data from a cost-center into a business asset by discovering valuable insights.

#### CUSTOMER OUTCOMES

- Reliable SLA compliance
- Faster move to hybrid cloud

# \$6B market opportunity

### CONVERGED INFRASTRUCTURE

Converged Infrastructure offers resource limited organizations agility and scalability at a lower up-front cost, along with fast deployment, simplified maintenance and opportunities for automation. Due to these wide ranging benefits, the estimated revenue from CI in 2014 was **\$6 billion**<sup>6</sup> and a growth of 30% is forecast in 2015<sup>6</sup>.

These are the convergence challenges that you can help customers to overcome:

- Trading simplicity for new silos and lower visibility
- Patchwork converged fixes could lead to fragmentation
- Changing the data protection architecture puts the business at risk
- Convergence can lead to unplanned restructuring of the backup environment

**30%** market growth forecast for 2015

By 2018 **40%** of mid-size enterprises will change servers and storage to integrated systems

#### CONVERGED INFRASTRUCTURE

#### VERITAS SOLUTION: CONVERGED BACKUP

Veritas provides visibility and efficient management across infrastructure silos, in a converged infrastructure that's dedicated to data protection, whilst also simple and quick to install. This solution addresses the growing complexity and scale of today's data protection environments and drives out the high cost of management. With Veritas, you can help customers to achieve smooth IT modernization (e.g. virtualization, hybrid cloud and converged infrastructure) and deliver cloud-like service levels with on-premise benefits.

#### **CUSTOMER OUTCOMES**

- OpEx and CapEx savings
- Insight into Backup and Recovery across the enterprise
- Increased IT agility
- More time for strategic improvements
- Future-proof Backup and Recovery

# STRATEGY & SOLUTION MATRIX

**MISSION:** Our mission is to enable organisations to harness the power of their information, wherever it resides by delivering solutions that drive availability and reveal insights.

| BRAND        |                                | IT'S TIME FOR VERITAS                                       |                                 |  |  |   |  |                       |  |                           |   |                     |
|--------------|--------------------------------|---|---------------------------------|--|--|---|--|-----------------------|--|---------------------------|---|---------------------|
|              |                                | UNSTRUCTURED DATA - The rapid growth of data, value unknown |                                 |  |  |   |  |                       |  |                           |   |                     |
| KEY TRENDS   |                                |   | GLOBAL                          | REGULATC   | RYLANDS  | CAPE - Achie  | eving compli   | ance with st          | ricter regulat   | ions                      |   |                     |
| KET TRENDS   |                                |   | HYE                             | BRID CLOUE   | ADOPTION   | I - The need t  | for continuit  | y throughou           | t transitions  |                           |   |                     |
|              |                                |   | CONVE                           | RGED INFR  | ASTRUCTU   | RE - Visibilit  | y and efficie  | ent managem           | nent across si   | los                       |   |                     |
| CAMPAIGNS    | Return on Information (ROI)    |   |                                 | Information Availability (coming soon) Forward Thinking Backup |  |   | Information Availability (coming soon) Forward Thinking Backup |                       | Information Availability (coming soon) Forward Thinkin |                           |   | up Exec<br>ng soon) |
| SOLUTIONS    |                                |   | OVERNANC<br>aining control of c | Making applications and data available                         |  | Making applications and data available,<br>wherever they reside |  |                       | COVERY<br>iness data and                               | BACK<br>RECO<br>Efficient | ARKET<br>UP AND<br>OVERY<br>and reliable<br>nd recovery |                     |
| PLAYS        | Information                    | Governance  | - visibility and ins            | ight,  | Information Agility and  |   |  | lity and Resilien     | су   |                           | Hybrid  | Capacity            |
| PLATS        |                                |   | d automáted wor                 |  | Business Continuity Storage Management                           |   | Converged Backup   |                       | Cloud<br>(MSP)   | Licensing                 |   |                     |
|              |                                |   |                                 |  | InfoScale Enterprise   |   | NetBackup<br>Appliances  | NetBackup<br>Software |  |                           |   |                     |
| PRODUCTS     | Enterprise Vault<br>& EV.cloud |   |                                 | InfoScale<br>Availability                                      | Veritas<br>Resiliency<br>Platform                                | InfoScale<br>Storage  | InfoScale<br>Foundation  | System F              | Recovery   | Backı                     | up Exec   |                     |
| COMPETENCIES | A                              | Archiving   |                                 | eDiscovery   | Dynamic Storage and Continuity Enterprise Backup<br>and Recovery |   |  |                       | ket Backup<br>ecovery                                  |                           |   |                     |



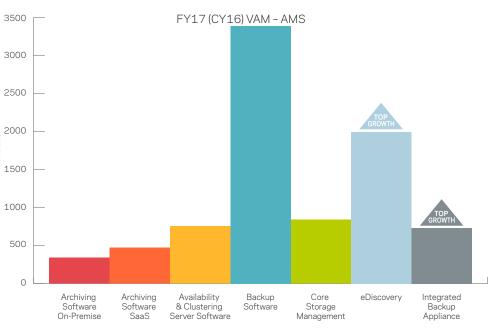
#### **AMERICAS -**FY17 TOP GROWTH COUNTRIES

Hover over the pins to show information



### **AMS -** FY17 MARKET OPPORTUNITY

| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank | ;           |
|---|-----------------------|-----------------------|--|-----------------------------------|-------------|
| Archiving Software On-Premise               | \$338 M               | \$331 M               | 2.1%                                     | 1                                 |             |
| Archiving Software SaaS                     | \$473 M               | \$444 M               | 6.6%                                     | 3                                 | s a         |
| Availability and Clustering Server Software | \$756 M               | \$740 M               | 2.1%                                     | 3                                 | \$ Millions |
| Backup Software ^                           | \$3,385 M             | \$3,126 M             | 8.3%                                     | 1                                 |             |
| Core Storage Management                     | \$839 M               | \$869 M               | -3.4%                                    | 2                                 | :           |
| eDiscovery                                  | \$1,993 M             | \$1,805 M             | 10.4%                                    | 4                                 |             |
| Integrated Backup Appliance                 | \$731 M               | \$643 M               | 13.8%                                    | -                                 |             |
| ■ Totals                                    | \$8,515 M             | \$7,957 M             | 7.0%                                     | -                                 |             |



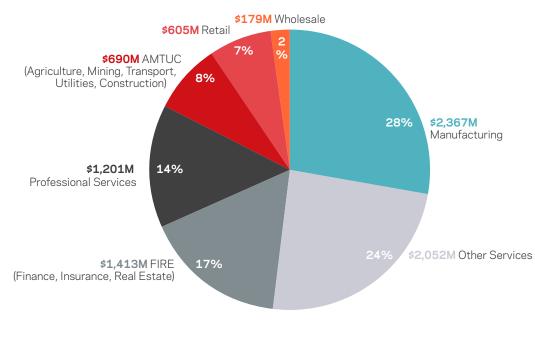
^ Includes both NetBackup and Backup Exec.

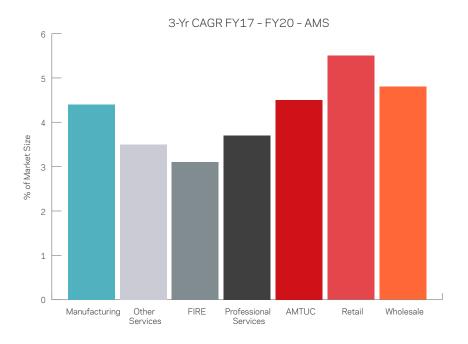
### **AMS -** FY17 OPPORTUNITY OVERVIEW





### **AMS -** FY17 MARKET SIZE BY VERTICAL

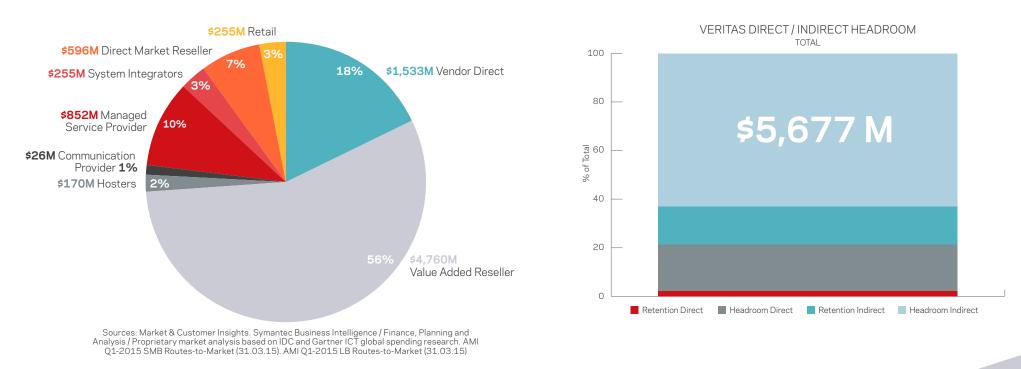




Source: AMI Q1-2015 SMB Verticals (31.03.15), AMI Q1-2015 LB Verticals (31.03.15)

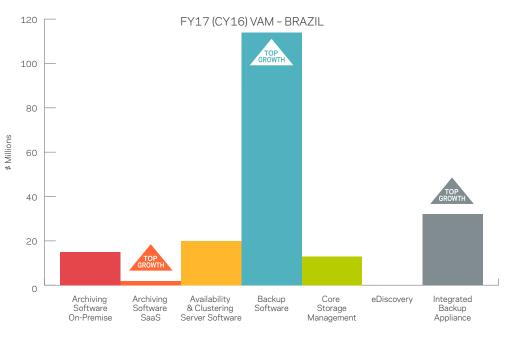


## **AMS -** FY17 PARTNER MARKET SIZE



### **BRAZIL -** FY17 MARKET OPPORTUNITY

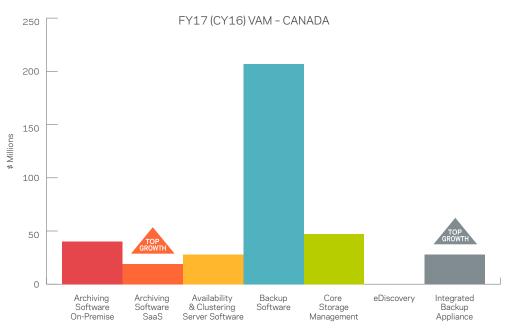
| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank |
|---|-----------------------|-----------------------|--|-----------------------------------|
| Archiving Software On-Premise               | \$15 M                | \$14 M                | 7.7%                                     | 2                                 |
| Archiving Software SaaS                     | \$2 M                 | \$2 M                 | 46.0%                                    | 1                                 |
| Availability and Clustering Server Software | \$20 M                | \$18 M                | 7.8%                                     | 4                                 |
| Backup Software <sup>^</sup>                | \$114 M               | \$101 M               | 13.5%                                    | 1                                 |
| Core Storage Management                     | \$13 M                | \$12 M                | 5.7%                                     | 2                                 |
| ■ eDiscovery^^                              | -                     | -                     | -  | -                                 |
| ■ Integrated Backup Appliance               | \$32 M                | \$29 M                | 12.3%                                    | -                                 |
| ■ Totals                                    | \$285 M               | \$176 M               | 12.0%                                    | -                                 |



^Includes both NetBackup and Backup Exec. ^^ Country breakdown not available for eDiscovery.

### **CANADA -** FY17 MARKET OPPORTUNITY

| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank |
|---|-----------------------|-----------------------|--|-----------------------------------|
| Archiving Software On-Premise               | \$40 M                | \$39 M                | 0.5%                                     | 3                                 |
| Archiving Software SaaS                     | \$19 M                | \$16 M                | 14.5%                                    | 4                                 |
| Availability and Clustering Server Software | \$28 M                | \$26 M                | 7.5%                                     | 3                                 |
| Backup Software <sup>^</sup>                | \$207 M               | \$193 M               | 7.7%                                     | 1                                 |
| Core Storage Management                     | \$47 M                | \$46 M                | 2.0%                                     | 2                                 |
| ■ eDiscovery^^                              | -                     | -                     | -  | -                                 |
| ■ Integrated Backup Appliance               | \$28 M                | \$25 M                | 12.0%                                    | -                                 |
| ■ Totals                                    | \$369 M               | \$265 M               | 4.9%                                     | -                                 |



^Includes both NetBackup and Backup Exec. ^^ Country breakdown not available for eDiscovery.

### LATIN AMERICA<sup>+</sup> - FY17 MARKET OPPORTUNITY

| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank |
|---|-----------------------|-----------------------|--|-----------------------------------|
| Archiving Software On-Premise               | \$28 M                | \$26 M                | 10.6%                                    | 2                                 |
| Archiving Software SaaS                     | \$5 M                 | \$3 M                 | 40.9%                                    | 1                                 |
| Availability and Clustering Server Software | \$40 M                | \$37 M                | 6.8%                                     | 4                                 |
| Backup Software <sup>^</sup>                | \$183 M               | \$161 M               | 13.4%                                    | 1                                 |
| Core Storage Management                     | \$32 M                | \$31 M                | 1.3%                                     | 2                                 |
| ■ eDiscovery^^                              | -                     | -                     | -  | -                                 |
| ■ Integrated Backup Appliance               | \$47 M                | \$42 M                | 12.1%                                    | -                                 |
| ■ Totals                                    | \$335 M               | \$301 M               | 11.2%                                    | -                                 |

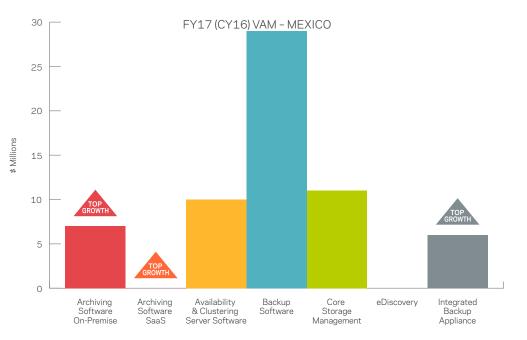


\* Excludes Brazil and Mexico

^Includes both NetBackup and Backup Exec. ^^ Country breakdown not available for eDiscovery.

## **MEXICO -** FY17 MARKET OPPORTUNITY

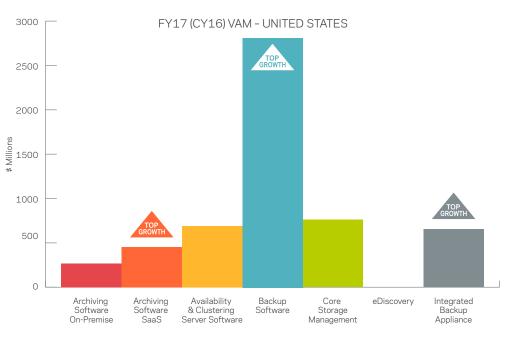
| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank |
|---|-----------------------|-----------------------|--|-----------------------------------|
| Archiving Software On-Premise               | \$7 M                 | \$6 M                 | 14.2%                                    | 3                                 |
| Archiving Software SaaS                     | \$0.44 M              | \$0.32 M              | 37.3%                                    | 0                                 |
| Availability and Clustering Server Software | \$10 M                | \$9 M                 | 6.2%                                     | 2                                 |
| Backup Software <sup>^</sup>                | \$29 M                | \$26 M                | 10.5%                                    | 1                                 |
| Core Storage Management                     | \$11 M                | \$11 M                | 0.7%                                     | 1                                 |
| eDiscovery^^                                | -                     | -                     | -  | -                                 |
| ■ Integrated Backup Appliance               | \$6 M                 | \$5 M                 | 11.8%                                    | -                                 |
| ■ Totals                                    | \$62 M                | \$57 M                | 8.6%                                     | -                                 |



^Includes both NetBackup and Backup Exec. ^^ Country breakdown not available for eDiscovery.

## **UNITED STATES -** FY17 MARKET OPPORTUNITY

| Product Market                              | FY17<br>(CY16)<br>VAM | FY16<br>(CY15)<br>VAM | FY16-17<br>(CY15-16)<br>Market<br>Growth | Veritas<br>CY14<br>Market<br>Rank |
|---|-----------------------|-----------------------|--|-----------------------------------|
| Archiving Software On-Premise               | \$269 M               | \$265 M               | 1.5%                                     | 1                                 |
| Archiving Software SaaS                     | \$451 M               | \$425 M               | 6.1%                                     | 3                                 |
| Availability and Clustering Server Software | \$688 M               | \$677 M               | 1.7%                                     | 3                                 |
| Backup Software <sup>^</sup>                | \$2,995 M             | \$2,772 M             | 8.0%                                     | 1                                 |
| Core Storage Management                     | \$761 M               | \$791 M               | -3.9%                                    | 2                                 |
| ■ eDiscovery^^                              | -                     | -                     | -  | -                                 |
| ■ Integrated Backup Appliance               | \$656 M               | \$575 M               | 14.0%                                    | -                                 |
| ■ Totals                                    | \$5,819 M             | \$5,506 M             | 5.7%                                     | -                                 |



^Includes both NetBackup and Backup Exec. ^^ Country breakdown not available for eDiscovery.

## REFERENCES

- <sup>1</sup> IDC, Digital Universe Study 2014
- <sup>2</sup>2012 Compliance, Governance and Oversight Counsel (CGOC) Summit
- <sup>3</sup> IDC, Unlocking the Hidden Value of Information, July 2014 https://idc-community.com/?signin&r=%2fgroups%2fit\_ agenda%2fbusiness-analyics-big-data%2funlocking\_the\_ hidden\_value\_of\_information
- <sup>4</sup>Global Graphics, Knowledge Management http://www.globalgraphics.com/technology/knowledgemanagement/
- <sup>5</sup> Computerworld Forecast Study 2015
- <sup>6</sup> Gartner, The Coming Converged Infrastructure Vendor Battle and What to Do About It, Feb 2015, George J. Weiss
- \* Market Data: Data is derived from IDC Reports, prepared by Veritas

## GLOSSARY

| CAGR: | Compound Annual Growth Rate                                    |
|-------|--|
| CDO:  | Chief Data Officer   |
| CI:   | Converged Infrastructure                                       |
| CIO:  | Chief Information Officer                                      |
| CISO: | Chief Information Security Officer                             |
| CTO:  | Chief Technology Officer                                       |
| EDRM: | Electronic Document and Records Management                     |
| FY:   | Financial Year   |
| SaaS: | Software-as-a-Service  |
| VAM:  | Veritas Addressable Market<br>(Serviceable Addressable Market) |

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